Sciensus

Private Patient Services – our Contract with you - for Self-Funder patients

1. INTRODUCTION

1.1. The following paragraphs set out the Terms and Conditions ("Terms") of your contract with Sciensus Pharma Services Limited ("SPSL") for your care or Treatment (our "Contract"). We also refer to ourselves as 'Sciensus'.

1.2. Your Consultant will have discussed the referral to Sciensus for your homecare treatment with you. By agreeing to receive your Treatment with SPSL you agree that these Terms will apply to you.

1.3. You may have chosen to receive all your planned Treatment privately, or your Consultant may have referred you to SPSL to provide Treatment which is not funded by the NHS. We refer to this as a 'top up'. These Terms and Conditions apply to patients who are funding their own Treatment only. We have separate Terms and Conditions for patients funded by Private Medical Insurers or for patients who are funded by a third-party e.g., by funds managed by a solicitor following a medical claim. If this applies to you, please let us know.

1.4. The Contract will apply throughout the time you receive your Treatment from SPSL as a Private Patient. Please read this document and any Treatment letter sent to you by your Consultant carefully. At the end of this Contract, you will find definitions for some of the words and phrases we use. Words with capital letters such as Treatment are defined below.

1.5. Before your Treatment begins you will be asked to complete and return a Registration Form setting out your details. You will also either need to sign these Terms and Conditions or acknowledge via email that these will apply to you. There is a space at the bottom of these Terms to sign, and we explain how to do this below.

1.6. SPSL may amend and/or update these Terms from time to time. However, if we make any changes these will only apply to any new episode of Treatment you may receive. We will notify you of any amendments.

1.7. SPSL works closely with your Consultant to make every effort to provide the Treatment your Consultant has prescribed and within the timescale requested. However, SPSL reserves the right to cancel or change the date of your Treatment for operational or technical reasons; or because of an event outside the control of SPSL. Where this happens, we will give you as much notice as possible. Your Treatment may also be cancelled because your Consultant does not think it is in your best interests for you to proceed with the Treatment for medical reasons at that time. If your Treatment is cancelled we will, where appropriate, liaise with you to arrange an alternative date to carry out your Treatment.

2. FUNDING YOUR TREATMENT

2.1. SPSL provides Treatment to patients who may be funded in different ways. These Terms apply to Patients who are Self-Funder Patients. Patients who are funding their own Treatment or who wish to fund "top up" treatment which is in addition to treatment being provided by the NHS.

2.2. Self-Funder patients may be paying for their Treatment themselves or being supported by someone else e.g., a family member(s), friend(s) or via their employer. If you are being supported by another person you may want to share these Terms with them.

2.3. Your Consultant will have discussed your referral to SPSL with you and given you a copy of the referral letter they have sent to us outlining your planned Treatment. Your Consultant will have told you how many Treatments they are recommending for you. The number of Treatment visits

recommended for each Patient will vary depending on your diagnosis and the planned regimen of Treatment. Your Consultant will continue to have clinical responsibility for your care and will keep your Treatment under review.

2.4. Once we have received the referral from your Consultant, our Patient Liaison Lead (”PLL”) or Clinical Pathway Nurse (“CPN”) will contact you to discuss your planned Treatment and our Finance team will contact you to set up arrangements with you for paying for your Treatment.

2.5. When you are referred to SPSL we will provide you with an Estimate of costs for your anticipated Treatment. This Estimate will be based on the details your Consultant provided us with at the time of your referral. Your course of Treatment is likely to involve several Treatment visits together with other nurse visits to arrange blood samples and other tests which will be needed as part of providing your Treatment. We will try to ensure the Estimate of costs is clear, but please note it is not always possible to give you the exact cost of your full Treatment at the time you are referred to us. The total cost of your Treatment may vary dependent on several factors including: any other medical conditions you may have; if you need additional Treatment, blood tests or additional drugs, as requested by your Consultant.

2.6. The Estimate of costs is personal to you and the anticipated Treatment to be provided. The Estimate is confidential, but we appreciate you may wish to discuss this with your Consultant or other persons who are supporting you at this time on a confidential basis. Prior to your referral for Treatment your Consultant may also have requested an Estimate of the likely cost of your type of Treatment in order to discuss options for your Treatment with you. Where this is requested, we will send this to you so that you can share it with your Consultant, or with your permission, we can include your Consultant in our communication to you with the Estimate.

2.7. Prior to receiving your first Treatment, we will discuss and agree payment arrangements for your Treatment with you. New patients are required to pay a Deposit in advance of their first Treatment. This Deposit is normally based on the Estimated cost of your first Treatment visit. You will be required to pay twice (2 x) the Estimated cost of the first Treatment in advance. This means you will pay for the Estimated cost of your first Treatment in advance and an additional sum which we will hold on your account as a Deposit. This will ensure we have funds in place to cover the cost of your Treatment. Your Deposit will be held throughout your Treatment until your Treatment comes to an end for whatever reason. We have explained how this will work in more detail below. The cost of each Treatment visit may vary as we may need to carry out different blood tests or change your drugs and any additional medication prescribed for you. We will give you an Estimate for each Treatment visit which we require you to pay in advance. We may keep the amount of Deposit we need to hold under review.

2.8. For patients who are not ordinarily resident in the UK, or patients who are referred for a small number of Treatments only, we may require this Deposit to cover the Estimated cost of the full course of your Treatment (payment for your full Treatment in advance).

2.9. For existing Patients who are already receiving homecare services we will not require a Deposit in advance but may seek a Deposit if you are referred for a new or different course of Treatment or in the event payment for Treatment is consistently not paid in advance.

2.10. There are options for how payment can be made, and our Finance team will discuss these with you. We will hold your Deposit on your account throughout your course of Treatment. Before each Treatment visit, we will ask you to pay a sum to cover the Estimated cost of that Treatment visit. We will hold this sum on your account alongside your Deposit. When you have received your Treatment and we know the actual cost incurred, we will pay this out of the Estimated sum we are holding for that Treatment. If the actual cost of your Treatment is more than the Estimate for that Treatment visit we will send you a supplementary Invoice to cover the additional costs we have incurred. We will send you the Supplementary Invoice as soon as possible. Please note there may occasionally be a delay in sending this out if we are waiting to be advised of the cost of any third-party test etc. Supplementary invoices are due and payable immediately on receipt of the invoice.

2.11. We normally ask for payment of the Estimated cost for Treatment to be received five working days before your Treatment visit is due, so that we can prepare your medication. We know that sometimes this timescale will need to be shorter depending on when your Treatment is planned. We will keep you informed. Please note we do not accept cheques.

2.12. If payment requested in advance is not received this may delay your Treatment. Where a due payment for Treatment provided is not received, we reserve the right to take the sum from the Deposit we are holding and if that occurs, we may ask you to pay a sum to increase the Deposit we are holding.

2.13. Where we are holding a deposit, we will aim to send you a quarterly statement of account, showing the monies we are holding, and payment made.

2.14. SPSL charges include the costs of SPSL nurse visits, drugs, pathology tests, Sundry items and any additional services you have requested e.g., the use of scalp cooling equipment. You are responsible for the payment of all SPSL charges.

Paying an NHS 'top up'

2.15. Patients who are only receiving Treatment as an NHS 'top up' will only be charged for the cost of the additional Treatment provided to you by SPSL. You are not charged for services provided by the NHS. Your top up may include the cost of some additional drugs that your Consultant has prescribed for you, which will include the dispense and delivery fee, any Sundry items or additional services, and any additional nursing costs. If the additional top up Treatment provided by SPSL is undertaken in a hospital or clinic setting either at the same time, or just after your NHS treatment; there may also be an additional charge for the use of the clinic. This information will be set out in your Estimate of costs.

What happens if my planned Treatment changes?

2.16. If the cost of your Treatment changes, for example: there are changes in your medical condition, or you move to a different regimen, or require additional drugs, you require additional tests, or have specific care requirements, SPSL will issue you with an updated Estimate of costs. When this happens, we will review the Deposit we require from you and may ask you to pay an additional sum to increase the deposit held. We will show any changes needed in your account statement.

2.17. Where additional costs have been incurred during a Treatment visit, SPSL will send you an updated invoice or supplementary invoice setting out the actual costs incurred. If we need to ask you to pay an additional amount to cover the additional costs incurred this will be sent to you as soon as possible. Please note there may be an occasional delay if we need to wait for information about charges from a third-party e.g. where we have requested additional tests

2.18. SPSL charges do not include the cost of medical consultations or hospital bills should you need to be admitted to hospital or be seen within an outpatient department.

2.19. Your Consultants Fees are dealt with separately, please see section 3.5 below.

2.20. SPSL reserves the right to amend its prices from time to time. If this happens, SPSL will give you advance notice of any changes to the prices relevant to your Treatment.

What happens if you decide not to go ahead with Homecare Treatment?

2.21. If you decide not to go ahead with your Treatment, you should inform SPSL as soon as practical.

This must be no later than **forty-eight (48) hours prior to the date of your planned Treatment visit.** You can contact SPSL by:

Telephone: 0333 207 9882
or email: patientliaison@sciensus.com

2.22. **Please note:** Subject to paragraph 2.24 below, if you provide less than forty-eight (48) hours' notice to cancel a Treatment visit, you may be charged for any costs already incurred by SPSL for your intended Treatment. These costs may include: any drugs which have been manufactured for you which cannot be reused or returned to stock; drugs (e.g. oral medication) which have been left with you for your use; SPSL nurse time where the nurse visit cannot be rescheduled or the nurse has visited you, but the Treatment does not take place; pathology tests which have already been submitted; any third-party costs e.g. the hire charges for scalp cooling equipment etc., and any Treatment you have already received up until the point of cancellation. We will not charge for any drugs which can be returned to stock or can be reused at a later date.

2.23. If you decide not to go ahead with the referral for Homecare Treatment for any reason, we will retain your information on our system for six months and this will then be deleted. After this time, we will only retain basic information to confirm you had been referred and that our file was closed.

What Happens if your Treatment is cancelled due to another reason?

2.24. If your Treatment is cancelled for a clinical reason e.g. your Consultant cancels your scheduled Treatment because they consider at the time it is not in your best interests for clinical or medical reasons with less than 48 Hours' notice, including where you are admitted to hospital. We will not charge you for the cost of any drugs, except oral medication which may have been left with you for your future use. We will also not charge you for the nursing costs incurred. You may however be charged for; pathology tests which have been submitted; and any third-party costs e.g. the hire charges for scalp cooling equipment etc.

2.25. If SPSL are responsible for the need to cancel your treatment, we will credit the costs of the Treatment to your account within fourteen (14) days following the original planned Treatment date.

2.26. If you are unable to receive your Treatment due to a failure of the delivery device/medical device due to your error; you will be required to meet the cost of a replacement device and the drug, where relevant. If a failure is deemed to be a medical device failure, SPSL will meet the replacement cost including the drug cost.

Could you claim for your treatment under a Private Insurance policy?

2.27. If you have access to Private Medical Insurance which would fund your Treatment you should let SPSL know as soon as possible. We have different arrangements in place to invoice Private Medical Insurers and different rules may apply with regards to Treatment charges, including which drugs or tests can be covered and the level of cover received under some insurance policies.

2.28. If you do not tell us or choose not to claim on your Private Medical Insurance, and then subsequently decide to claim on your Private Medical Insurance, we may not be able to recover all your costs from your Insurer. We will only be able to refund the sums we subsequently receive from your Insurer to you. Please note if you wish to claim under Private Medical Insurance you must tell us within five (5) months of the specific Treatment being provided otherwise we will not be able to claim costs from your Insurer.

Additional provisions for Patients' from overseas

2.29. If you are a patient who is not ordinarily resident in the UK, we reserve the right to ask you to confirm that you have leave to enter the UK and meet all relevant immigration criteria, including holding a relevant Visa and have made adequate arrangements to pay for your Treatment.

2.30. SPSL may contact the Home Office or UK Border Agency (as relevant) to clarify any information

regarding your Visa or leave to enter or remain in the UK, in connection with your Treatment.

2.31. SPSL provides Homecare Treatment or Treatment in a suitable venue. You will be required to ensure you have a suitable place agreed for your Treatment to take place.

2.32. We will ask for a deposit in advance for your Treatment, to cover the full Estimated cost of your Treatment.

2.33. Please note that you may be liable to pay for all your NHS treatment whilst in the UK, whether related to your SPSL Treatment or not, and you should make appropriate arrangements to cover any additional cost of care that you may need.

3. YOUR CONSULTANT AND THEIR ROLE AND CHARGES

3.1. SPSL agrees to accept patient referrals from approved Consultants who meet our criteria.

3.2. Although we accept referrals for Treatment, your Consultant remains responsible for the management of your Treatment throughout the time we are looking after you.

3.3. SPSL staff, including Nurses and Healthcare Practitioners, will provide your Treatment under your Consultant's instructions.

3.4. Consultants involved in your Treatment are independent practitioners and are not employees of SPSL. SPSL are not responsible for any act or omission of a Consultant (or the company or partnership that employs or engages the Consultant) or other independent medical practitioners not employed by SPSL involved in your Treatment.

3.5. SPSL do not charge any Consultant fees. These will be charged separately to you, by the Consultant. Occasionally we expressly agree with your Consultant to collect the Consultant charges on their behalf, if this happens, we are acting as the agent for the Consultant only.

3.6. Your Consultant and their secretarial staff do not have authority from SPSL to provide a quote or estimate of costs for any SPSL charges to you. Any likely costs from SPSL mentioned by them are subject to written confirmation by SPSL to you, the patient.

4. PRIVATE PATIENT'S OBLIGATIONS

4.1. By agreeing to accept your Treatment from SPSL you accept that these Terms will apply to you, and you will be responsible for paying for the Treatment provided to you, and any cancellation charges as set out in these Terms.

4.2. You must keep SPSL updated of any changes in your contact details as we will correspond with you using your last known contact details. If we need to send you a formal notice this will be sent by first class post and will be deemed to be received by you on the second working day after SPSL post a letter to you, or where this is sent by email during normal office hours when we receive confirmation it has been sent.

4.3. We ask patients to let us have details of their next of kin or person to contact in case we cannot contact you.

4.4. Patients funding their own Treatment are responsible for paying the Deposit and the Estimated cost of their planned Treatment visit in advance of each Treatment visit. We usually ask for this a minimum of five (5) days in advance, depending on when your Treatment visit is due. Our Finance team will discuss this with you. You acknowledge that if the actual cost of Treatment is more than the Estimated cost you are responsible for paying the balance. If this occurs, we will send you a supplementary invoice detailing any additional costs incurred. Payment of supplementary invoices is

due on receipt of the invoice.

4.5. If you do not pay SPSL in accordance with any valid invoice/ estimate of costs received by you within the time limits specified, SPSL may refuse to provide any further remaining planned Treatment until you have paid the outstanding amounts due. SPSL reserves the right to take payment from any Deposit we are holding on your account.

4.6. If your circumstances change and you are no longer able to fund your own Treatment, please let us know and we can refer you back to your Consultant to discuss alternative options.

4.7. When we have confirmation your Treatment has come to an end for whatever reason we will return any outstanding Deposit we are holding on your account.

4.8. SPSL reserves the right to charge interest on late payments. Such interest will be charged at 4% per annum above the current Bank of England base rate in accordance with the late Payment of Commercial Debts (Interest) Act 1998, as amended.

4.9. SPSL has a zero-tolerance policy in relation to any unacceptable behavior towards its staff including: antisocial behaviors, racism, discrimination, threats, or abusive behavior whether this arises from a patient or another person in the household. If this occurs, we reserve the right to notify your referring clinician and funder, and where relevant, may refuse to provide further Treatment, or make this subject to conditions we consider appropriate.

4.10. Very occasionally, patients may not be suitable for homecare Treatment, e.g., because their circumstances change. If this happens, we will notify you and your Consultant, and your Consultant will discuss alternative options for your ongoing Treatment with you.

5. SPSL- OUR COMMITMENT AND OBLIGATIONS TO YOU

5.1. SPSL is a regulated homecare provider and is registered and approved with the relevant Regulatory Bodies in the UK. All our Nurses are registered with the Nursing and Midwifery Council ("NMC") and have the relevant additional training and experience for the Treatment to be provided. We may also use experienced Healthcare Practitioners to provide parts of your Treatment.

5.2. Where we accept your referral, we will, subject to these Terms, use our best efforts to provide your Treatment promptly and in accordance with the relevant professional standards.

5.3. SPSL maintains appropriate medical indemnity Insurance to cover the Treatment provided to you.

6. EVENTS OUTSIDE OUR CONTROL (FORCE MAJUERE)

6.1. SPSL will not be liable or responsible for any failure to perform, or delay in performance of any obligations under these Terms that are caused by circumstances or an event outside SPSL's reasonable control, such as the effects of wars or strikes, severe weather events, major traffic incidents or accidents, global pandemic, or failure of national networks or IT infrastructure or similar events.

6.2. If an event outside SPSL's reasonable control takes place that affects your Treatment, we will try to contact you as soon as possible to notify you and will endeavor to put alternative arrangements in place.

6.3. If this happens our obligations under these Terms will be suspended to the extent needed and the time for performance of our obligations will be extended while the event outside SPSL's reasonable control continues.

7. DATA PROTECTION ACT (looking after your personal data)

7.1. In order to provide your Treatment it is necessary for us to process your personal information and to share this with third parties including your referring Consultant; your funder, where relevant (e.g. Insurer, or Solicitor managing your claim), and other organisations who support the provision of our Services, such as our delivery company, pathology labs for blood tests, or other providers of Services used in your Treatment; and insurers in the event of a complaint.

7.2. We only share relevant information which is necessary to provide your Treatment or invoice your funder, where relevant, and SPSL will always keep your data safe and secure.

7.3. For further details on how we review your personal data please refer to our Privacy Policy which can be found on our website at www.sciensus.com

7.4. By agreeing that SPSL will provide your Treatment, you accept we will be processing your information in accordance with our Privacy Statement.

8. MANAGING ANY COMPLAINTS

8.1. Whilst we always try to ensure your Treatment is provided on time, and in the way we have agreed, we recognise that sometimes things may not be provided as you have expected.

8.2. In the event that you would like to make a complaint in respect of the service provided by SPSL, you can:

- call our main switchboard on 0333 103 9499 at any time between the hours of 8:00am – 8:00pm Monday to Friday and 8:00am – 4:30pm Saturday/ Sunday.
- e-mail our complaints team at patientadvocacy@sciensus.com
- or write to us at: FAO of Complaints Department, SPSL, 107 Station Street Burton on Trent Staffordshire DE14 1SZ

8.3. Please provide us with your name, Sciensus ID or any account information, and details of your complaint and your contact details.

What happens if you suffer any complications after your treatment?

8.4. If you need urgent clinical assistance, please call your local emergency services.

8.5. If you have a clinical issue and need to speak to a SPSL clinician, you can contact our nursing service called Care Bureau on 0800 756 7589. Lines are open 24 hours a day 7 days a week.

8.6. Your Consultant will retain clinical responsibility for your care, and we will notify your Consultant as soon as practical in the event of any issues with your care and / or Treatment.

9. CHANGES IN APPLICABLE LAW

9.1. This agreement is governed by the Law of England and Wales ("Applicable Law"). You acknowledge and accept that Applicable Law may change, and this may affect SPSL, some Treatment or parts of Treatment to you. If such a change occurs and the change has an effect on your Treatment, then SPSL will contact you to inform you of the change and the consequences of the change.

10. WHAT HAPPENS IF PART OF THIS CONTRACT BECOMES INVALID?

10.1. If any part of this Contract becomes invalid or unenforceable under Applicable Law, the rest of the Contract will remain in place, and we will work together to amend the Contract as far as possible to achieve the original intention.

11. ASSIGNMENT OF CONTRACT

11.1. SPSL is a homecare company, and we work with other companies in our group. Subject to any restrictions or requirements imposed by Applicable Law, SPSL may transfer and assign this Contract to any member of our group who is capable of providing your Treatment, or to a person who acquires all or substantially all of the business or assets of SPSL.

12. THIRD PARTY RIGHTS

12.1 Subject to the paragraphs below, a person who is not a party to this Contract shall not have any rights under or in connection with it.

12.2 We recognise that patients may be receiving support with their Treatment by a third party e.g., your next of kin or a funder. We will accept queries and complaints from persons acting on your behalf, where they have your authority.

12.3 Occasionally patients may not have paid for all their Treatment in advance, where a third party is managing the payment for your Treatment, or your estate, we may seek to claim any outstanding Treatment Charges from them.

13. VARIATION TO OUR TERMS

13.1 SPSL may vary these Terms from time to time. In the event SPSL vary these terms, any changes which affect you will not apply during your Treatment episode or specific Treatment Cycle but will apply to any new Treatment Cycle which starts after the changes take place.

13.2 Our current Terms are published on our website at: https://www.sciensus.com/self-funder-patients-terms-and-conditions/

14. WAIVER

14.1. If you or SPSL decide not to enforce any right or remedy under this Contract it does not mean that the rights are waived, and you or SPSL may enforce that right or remedy in the future.

15. GOVERNING LAW

15.1. These Terms are governed by and shall be construed in accordance with English Law and the English Courts shall have exclusive jurisdiction.

16. DEFINITIONS AND MEANINGS

"Applicable Law"	means any and all laws, regulations, guidelines and professional obligations applicable to this Contract; the provision of your Treatment; the performance of services for you, including looking after your personal data;
"Charges"	means the costs for providing our services including products, nursing time, tests and other Sundry items required for your Treatment. For Private patients funded by an Insurer or Solicitor the approved Charges will be payable by them;

"Clinical Pathway Nurse" or "CPN"	means a specialist nurse who is experienced in managing the type of Treatment recommended for you.
"Consultant"	means a senior hospital based physician or surgeon who has completed all of his or her specialist training and been placed on the General Medical Council (GMC) (specialist register in their chosen speciality who is involved in your Treatment) (including those doing so on behalf of a company or partnership);
"Contract"	means these Terms and Conditions, as updated from time to time;
"Deposit"	means the amount we require Self-funder patients to pay in advance of your Treatment taking place. Your deposit will normally be the same as the estimated cost of your first Treatment visit. The amount we require to hold as a Deposit may vary and our Finance team will liaise with you regarding this. The Deposit will be held on your account until the completion of your Treatment for whatever reason. We will only take sums from your Deposit to cover unpaid invoices. The Deposit is in addition to the Estimated cost of your first or subsequent Treatment visits which we require you to pay in advance. Or for patients who are resident outside the UK the Deposit requested will be the full estimated cost of a planned Treatment cycle. This amount may go up or down depending on the estimated cost of your Treatment;
"Estimate"	means the amount we anticipate your Treatment may cost based on the average cost of treatment for a patient receiving the same or a similar Treatment regimen using the same drugs and the same number of Treatments. The Estimate will include our charges for Nursing visits, drugs and any other / co medications to be used in your Treatment. We will also let you know the anticipated cost of Pathology/ Blood tests required and any Blood components. Please note this is an Estimate only and may change due to a number of factors which may include, changes to your drugs or co medication, additional Blood testing or other services which your Consultant may recommend. We will provide you with an Estimate of the cost of your next Treatment visit which we require you to pay in advance. This sum is held on your account until that Treatment has been provided. Whilst we try to keep our Estimates as accurate as practical, this may go up or down depending on the actual cost of the Treatment you receive;
"Private Medical Insurance "	means the Insurance organisation or Health Trust who is funding your Treatment, this may be arranged privately or via your employer.
"Privacy Statement"	means the statement set out on the SPSL website, setting out how we manage your personal data.
"Private Patients" Or Patient	means all patients that are not NHS funded patients and includes patients who are covered by medical insurance and patients who are paying for their own Treatment.

	This also covers any NHS top up you are paying or top up to your Private Medical Insurance.
"Patient Liaison Lead" or "PLL"	means the person who is allocated to liaise between SPSL Clinical Pathway Nurse and your Consultant:
"Party"	means either SPSL or you, depending on context and "Parties" means both SPSL and you.
"SPSL", "we" or "us"	means Sciensus Pharma Services Limited and where relevant may include other members of our group of companies. We also refer to ourselves as Sciensus.
"Service"	means all the services we provide for you including your Treatment, such as Paxman scalp cooling, where used, and any other services or support we may provide.
"Sundry Items"	means items associated with your Treatment provided by SPSL, including but not limited to scalp cooling, take home drugs, pumps, medical consumables, and ancillaries.
"Terms" or "Terms and Conditions"	means the terms and conditions set out in this document, as updated from time to time;
"Treatment Letter"	means the letter provided by your Consultant setting out the care and treatment recommended for you;
"Treatment"	means all the treatment, care and services provided for you including all prescribed drugs for your treatment, drugs and medical products, all tests required to support your treatment and all Sundry Items.

17. ACCEPTING THESE TERMS

17.1. If you agree to your Treatment being provided by SPSL we ask you to sign and return these to us.

17.2. You can do this by either signing the electronic copy of this document emailed to you by adding your electronic signature in the space provided and returning the document by email to the address notified; or by printing this document out, signing in the space provided and either scanning and returning the document by email or by post to the address provided.

17.3. You can also respond to the email we send to you, confirming that you agree to our Terms and Conditions via the Registration form. We acknowledge some patients may not be able to do this by email and our Patient liaison Team will confirm alternative arrangements with you.

17.4. NOTE: If you do not return these but continue to accept Treatment, we will treat this as your acceptance.

Sciensus

ACCEPTANCE of Terms for Self-Funded Patients

I confirm that I have read the SPSL Terms and Conditions for provision of Treatment and understand that these will apply to my Treatment.

I understand that:

- I must inform SPSL if my contact details change,
- I must inform SPSL if my circumstances change,
- I can cancel my Treatment at any time but will be responsible for any SPSL Charges incurred up to the date of cancellation.

Signed:	*If returning by email please use an electronic signature or type in your full name*
Full name	
Date:	

:

Please return to:

By email to Privatereferrals@sciensus.com

Or by post to

FAO Private Patient Services
Sciensus Pharma Services Limited
107 Station Street
Burton on Trent
Staffordshire
DE14 1 SZ