



Your guide to starting cancer treatment at home.

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A warm welcome.

I'd like to introduce you to Sciensus. I know being diagnosed with cancer can be stressful, inconvenient and incredibly daunting. Your NHS hospital clinical team will have introduced you to our services and explained the benefits of being treated in the comfort of your home. I hope that now you're home, you'll feel safe, comfortable, well informed and reassured by the care you'll get from us.

Being treated at home should reduce your stress levels and help you to get the most out of your treatment. However, you'll still want to know you're getting the very best care. We've been treating cancer patients in their own homes for 30 years and our specialist chemotherapy nurses deliver the same standard of care you would get in hospital.

It's important you understand your treatment and feel fully informed and involved in planning your care. This booklet tells you more about what you can expect during your treatment at home and who you can contact if you have any questions. Our aim is to help you return to a sense of normality as soon as possible, so you can have your best day every day.

Professor Sir Jonathan Asbridge
Chief Clinical Officer, Sciensus



An introduction to home cancer care.

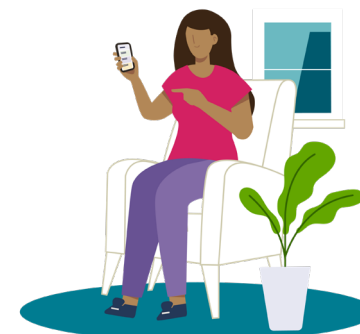
Now you've met with your NHS hospital clinical team and have chosen to receive your treatment at home, we're here to guide and support you through the rest of the journey.

Being the UK's leading home cancer treatment provider means we've got a great nursing team to support you every step of the way.

At Sciensus, we provide systemic anti-cancer therapy (SACT) – including chemotherapy – to thousands of patients every month. We will look after all aspects of your homecare treatment and will liaise with your NHS hospital clinical team on a regular basis to ensure the best care is provided.

We're there for you.

From now until your treatment is finished, you'll have the support of a specialist chemotherapy nurse who'll visit you at home and stay by your side during every treatment.



We'll take care of it.

Our role is to work closely with everyone involved in your homecare, including your NHS hospital clinical team and pharmacist, to make sure your treatment plan is carried out as planned. Throughout your care, your specialist nurses will send regular real-time medical reports to your NHS hospital clinical team, who'll retain ultimate accountability for your treatment pathway at all times.



Our highly trained specialist nursing team cares for thousands of cancer patients in their own homes every month.

The benefits of homecare.

Choosing to have your cancer treatment at home is an important decision.

The good news is, homecare has many advantages for you and your loved ones.



You'll benefit from:

More convenient, comfortable care. Cancer treatment can be exhausting. On top of having to travel regularly to and from hospitals, you may feel tired and experience other side effects from your treatment. Having chemotherapy at home means there's no travel, no queuing and no waiting, so you can lead as normal a life as possible.



Lower risk of infection

Your immunity is weaker during treatment, so it's important you look after yourself and minimise your risk of cross infection from things like colds or flu, as well as public places where they're prevalent.



One-to-one treatment

During each treatment you'll have a home visit from an experienced chemotherapy nurse, who'll be there to give emotional and practical support. We know it's reassuring to see a familiar face so, unless there's a good reason, we strive to ensure you see the same nurse or nursing team wherever possible.



Your clinical team have chosen Sciensus because...

Specialist nursing care that goes the extra mile.

We have the largest at-home nurse resource in the UK, and the support we offer goes way beyond providing treatment. One of the reasons we're able to offer first-class nursing care is our internal accredited nursing programme.

We train our own nurses to master's degree level and as cancer specialists. Once qualified, they undergo annual reaccreditation to make sure their knowledge and service levels are gold standard.



Reassurance of industry standards.

We've established industry-leading clinical governance to make sure we continually achieve the highest standards. We're regularly audited and inspected by leading regulatory bodies such as the Royal Pharmaceutical Society of Great Britain and the Care Quality Commission.

We were also the first healthcare organisation in the world to achieve gold accreditation in Aseptic Non-Touch Technique (ANTT), which ensures that we meet the highest clinical standards during every single visit.

Setting
Industry Safety
Standards
and Clinical
Governance



CQC Registered

Gold Accreditation
ANTT

RQIA (Ireland)

Investors in People
(Silver)

Care Inspectorate
(Scotland)

Medical Advisory
Committee for
Private Practice



Here's what to expect in the coming days and weeks of your cancer treatment:



- **Clinical consultation** – decision to receive treatment in the home with Sciensus.



- **Sciensus** receives instructions, from your NHS hospital clinical team, to register you as a patient with us.



- **We will validate** and prepare your prescription.



- **We contact you** to confirm receipt of your registration form and provide you with information such as your Sciensus account and key contacts.



- **We will allocate** a chemotherapy nurse to you and make arrangements for your first treatment which will be for a time in keeping with your clinicians instructions. We also prepare your medication in readiness for your treatment.



- **We will call you** to confirm the date and time of your homecare appointment along with details of your Sciensus chemotherapy nurse.



- **Your Sciensus** chemotherapy nurse will call you the day before your treatment to ensure you are still able to receive your medication and reaffirm your appointment details.



- **On treatment day** your Sciensus chemotherapy nurse will set up all necessary equipment in your home, administer your medication and complete a clinical evaluation form which will be shared with your NHS hospital clinical team. Your Sciensus chemotherapy nurse will also remove all equipment and waste material used during treatment. They may also identify dates for your next treatment.

Useful contacts.

Your chemotherapy nurse(s):

Live Chat:

Speak to our customer services team online at www.sciensus.com

Patient Services Team

0333 103 9499

Monday to Friday 8 am to 8 pm

Weekends & bank holidays 8 am to 4:30 pm

My Sciensus nurse appointments are:

| Date | Time | Notes |
|------|------|-------|
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Please use this space to keep a note of any questions you'd like to ask your Sciensus nurse at your next visit.

Useful Resources and Information.

NHS – <https://www.nhs.uk/conditions/cancer/>

Provides information on cancer types and where to find support services.

Macmillan Cancer Support – <https://www.macmillan.org.uk/>

Includes information resources, audio books, videos and access to an anonymous network of people affected by cancer which is free to join.

Cancer Research UK – <https://www.cancerresearchuk.org/>


Includes information resources and access to a free, 24 hour, online forum where you can chat with other people affected by cancer.

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