

Sciensus[®]

Intouch

Coming soon - from summer 2021.

The convenient way to manage your health and feel better.

With our Sciensus Intouch app you can have instant access and information about:

- Managing your medication
- Requesting orders* and checking your stock levels
- Delivery updates and tracking information
- An easy way to link securely to online support communities
- Easy access to the team via live chat, phone and email



To register your interest in the app, please visit www.hah.co.uk/shapeofthings

If you'd like to keep up to date with the changes, please visit www.hah.co.uk/shapeofthings



To get there even faster, just scan the QR code.

You'll also find updates on Facebook and Twitter, or by following #shapeofthings



We're really looking forward to launching our new services – and giving you more control over your health.

 **Sciensus**
The new name for Healthcare at Home



The shape of things to come.

 **healthcare at home**

Hello,

we wanted to tell you about some exciting developments taking place at Healthcare at Home.



We're excited to announce that from early summer, Healthcare at Home will be known as Sciensus. We'll be the same friendly, expert team you know and trust, but having listened to lots of really helpful patient feedback, we want to make some changes, so we can support you even better. We've chosen the name Sciensus because it better reflects the important scientific basis of our service and the forward-thinking approach we have developed.

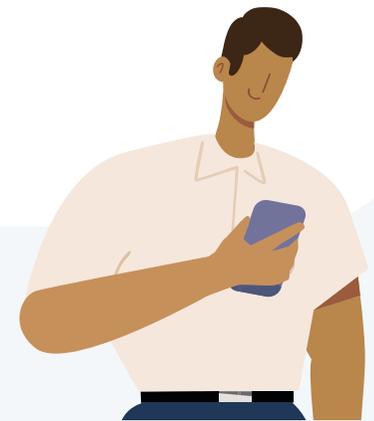
On the back of this leaflet, you will see our brand new logo, which you'll start seeing on letters and uniforms. We'll also be launching a new website, with even more helpful information, advice and resources. To make sure our service stays discreet, our delivery vehicles won't be changing.

Around the same time, you'll notice we start using our new Sciensus email addresses. You'll still be able to contact us on our Healthcare at Home ones for a while, and we'll update all the details on our website, so it's still really easy to find the contacts you need.

Here's a sneak preview of the new uniforms our clinical teams and drivers will be wearing.



The shape of things to come.



Later this year, we'll be launching some great digital tools that help you feel more in control of your medication, treatment and condition. They include a secure patient app which we've designed together with patients, so they're easy to use.

Our new Sciensus Intouch app includes practical features like ordering medication*, delivery updates and tracking information, as well as easy ways to access our team. If you wish, you can also use it to connect, securely, with other patients, like you, through recommended online support communities.

Our new Sciensus Intouch app will be made available to our patients in phases, to make sure we're getting it right for you.

We'll send you an email invitation before the end of the year. To register your interest in the app, please visit www.hah.co.uk/shapeofthings

We know that not everyone feels at home with technology, so we'll be here to help every step of the way, whether that's on a live chat, by email, or just at the end of the phone.

* Medication can only be ordered if a valid prescription, from the referring centre, is in place.

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