

Sciensus update.

Monday 23rd August 2021

Transitioning patients to our new system and new reports – a belt and braces approach

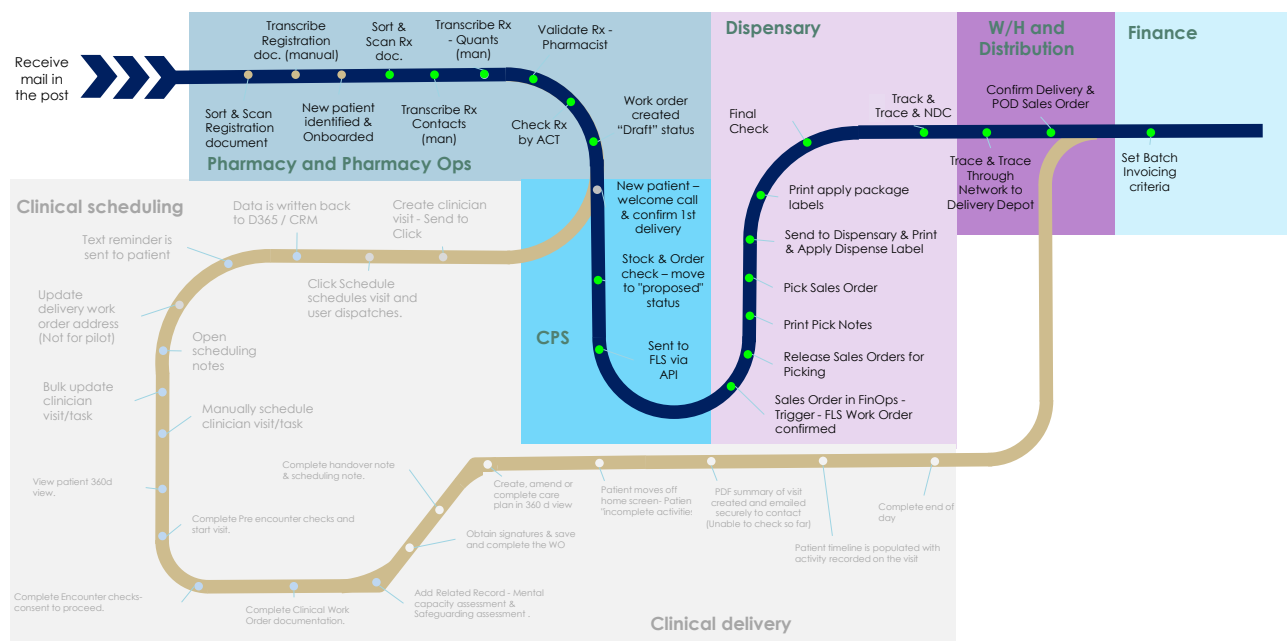
We are pleased to say that after spending last week checking the stability of our new system, we have been able to make the decision to slowly start transitioning patients to D365. This small, practical, adoption will give us the final re-assurance that the system will be able to transition patients at scale with no issues.

Our top priority has always been, and continues to be, to deliver the best possible care and service for patients. At the end of last week, we started to transition a very small number of patients to the new system. These patients were selected based on their longevity of service and specific delivery cycle.

As referenced above the main reason we have chosen to start with a small number of patients is so that we can monitor them every step of the way and to ensure there is no impact to the service they receive.

How does this work in practice?

The blue line on the illustration below represents the patient journey in D365 from receiving and checking the prescription, dispensing the product, through to delivery to the patient and the production of an invoice. Those patients selected for transition to our new system will start to receive their support through D365 with immediate effect. Medicines are due to be dispensed this week with deliveries due to be made next week.



Next Steps

This is the start of our journey to transition patients onto our new D365 system. Once we are satisfied that these initial patients have transitioned successfully, and our KPIs are stable, we will start to move more patients to our new system.

We are proceeding with caution and control and will only look to increase by small, manageable, numbers each week. And depending on our progress, we have the ability to slow down or speed up the transition.

We will continue to keep you updated on our progress over the coming weeks and months.

Your new NHS D365 reports

We are currently putting your new D365 reports through a thorough validation process to ensure they also meet your requirements.

Once this is complete, we will work closely with you to ensure a smooth transition and expect your new reports to be available from next month. Look out for further information shortly.

In the meantime, of course, if you have any queries, please speak to your RBM.

Ian Morgan, Director of NHS Services