

Sciensus update.

Thursday 12th August 2021

Our Business Transformation – Update on our Plans and Next Steps

We recently shared our revised plans to Go Live with the next stage of our D365 systems deployment from 9th August.

This was delayed initially to give us time to address some outstanding issues which had been identified that didn't quite meet the strict criteria specified by the project team, to ensure a smooth transition. Since then we have received a revised system build which we have thoroughly checked in User Acceptance Testing.

We made a 'Go' Decision

Last week we held further review sessions with Senior Leaders across the business to assess our readiness to ensure that we could Go Live safely. We are pleased to say that we reached a **'Go' decision**.

Transitioning our systems

This meant that over the weekend (7th and 8th August) we **successfully transitioned** over to our new D365 system.

Migrating patients to D365 will not happen immediately

After so many months of waiting it is really exciting that we have now installed the new system, however, we are continuing to **proceed with caution and control**.

Before we start to use the new system for any patient orders, we are using this week to assess that the system is stable and working as intended.

We will then hold a **"First Patient Transition Go/No Go"** meeting. During this meeting we will rigorously assess the system using pre-defined criteria and keeping patient safety at the forefront of our decision making.

It is only once this has also been confirmed as a 'Go', that we will start our **phased, controlled, transition of patients** to the new D365 system by service area. Our current plans and phasing are as follows:

Phase	Service Migration Plans
Initial launch	3 services starting with small numbers of patients to build confidence
Phase 1	Large scale biologics services
Phase 2	Further biologics services, mental health, Haemophilia, inherited metabolic disorders, immunosuppressants, iron overload
Phase 3	Remaining biologics services, Lysosomal storage disorders, oral oncology, respiratory, parenteral nutrition, early supported discharge
Phase 4	Antiretrovirals, cancer services, intravenous antibiotics, private nursing services

We will hold Go/No Go checkpoints before starting each phase and will only move forward when we are confident that our core criteria has been met, so these plans may change.

Ongoing monitoring

As mentioned in our previous communications, our Early Life Support team will monitor the progress of patients through the new system to ensure there is no impact to our services.

We are confident that the robust validation we will put our system enhancements through this week will enable a successful transition but as with any introduction of a new IT system, there may be some variability in service levels whilst the system is being fully embedded.

We will continue to keep you updated on our progress or any significant issues over the next few weeks.

Thank you for your ongoing support.

Ian Morgan, Director of NHS Services